

GROSVENOR ]  
engineering group

# Grosvenor Engineering Group Corporate Profile

*Redefining Building Outcomes™*



We are a leader in technical asset management in the commercial space for leading property portfolios, maintaining and servicing Operational Technology (OT) equipment & systems for our customers across Australia and New Zealand (ANZ).

When it comes to outcomes for our customers, we don't just do the norm, we **redefine** the norm.



# Let our numbers do the talking



**21**  
Branches  
Across ANZ



**850+**  
Talented  
Employees



Continued  
Success



**3M+**  
Technical Assets  
Under Management



**21,000+**  
Properties  
Serviced





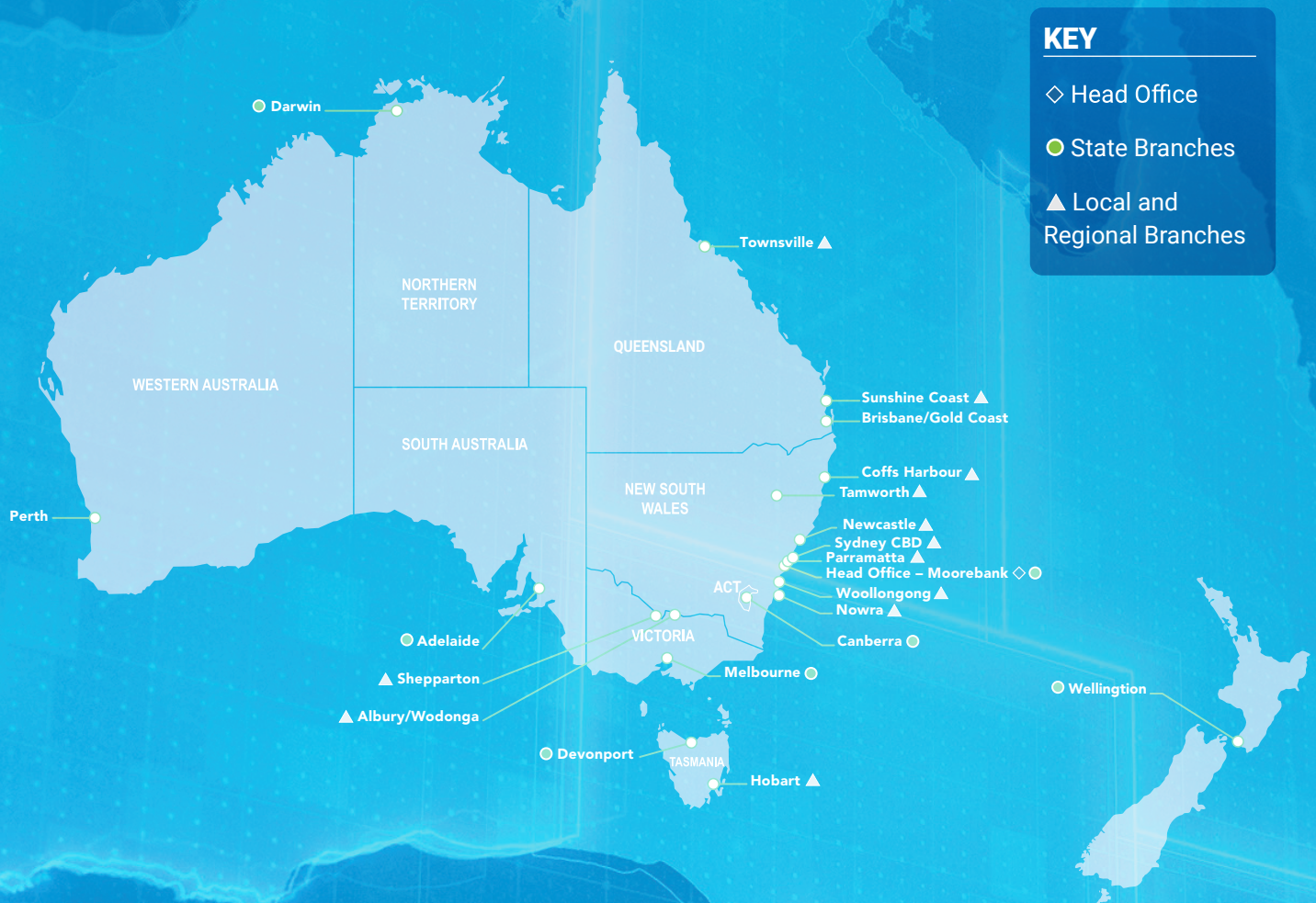
# Our Footprint

Our customers are supported by specialist engineers, technicians, project managers, estimators, site personnel, and service specialists across our 21 branches.

With major branches in Metro Sydney, Canberra, Melbourne, Perth, Brisbane, Adelaide, Tasmania and Wellington (NZ), we also have several regional branches in each state.

Our ANZ Head Office is based in Moorebank, Sydney and is home to many core functions of the business including: Sales, Marketing, Human Resources, HSEQ, Engineering and Design, Finance, Research & Technology, and Administration Support.

**Providing  
end-to-end  
solutions**





# Our Customers

As a trusted technology partner to ANZ's leading property portfolios, we are passionate about delivering outcomes and long-term value for building owners, managers and their occupants.



AMPCAPITAL

healius



Knight Frank

Anglicare

reece group



BOC  
A Member of The Linde Group



BUNNINGS warehouse

Colliers

ventia

RioTinto

CBRE



CUSHMAN & WAKEFIELD

Deloitte

JLL

nbn

investa

dexus

FUJITSU

GPT  
The GPT Group

Honeywell

city

Tabcorp



ISPT SUPER PROPERTY



NEXT DC

VANTAGE GROUP

Stockland



H&M

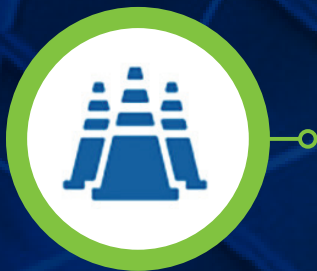
sodexo



NSW Land and Housing Corporation

# Our purpose & values

To enrich people's lives by transforming  
the built environment.



## Safety

We are relentless about ensuring  
everyone returns home safe and well  
every day.



## Agility

Our data enables us to be curious,  
proactive and deliver the best  
outcomes



## Balance

We encourage everyone to find their  
own ideal balance between work and  
life.



## Partnerships

Diverse backgrounds, thinking and  
skills, working together, makes us a  
force to be reckoned with.





# Our Safety Ethos

Our Values articulates Safety as a fundamental element. We do not risk the health and safety of our employees and community. Safety is a fundamental part of the GEG culture and guides everything we do. The promotion of a safe, healthy, and secure workplace for our employees and clients is a core operating principle. Whether on site or in the office, our objective is ensuring all employees and community members we work with, arrive home safe every day.





# Corporate Social Responsibility

At GEG, we are continually striving to become better, every day. We believe in making a difference and are committed to working and acting in a socially responsible manner towards each other and all those with whom we interact.

We always strive to behave ethically, to contribute to economic development while improving the quality of life of our employees and their families, as well as our local community and society at large. We have a holistic approach to Corporate Social Responsibility (CSR) and focus on four key areas:



## People

We will support the health & well-being as well as the aspirations of our team.



## Environment

We will contribute positively to the planet and help our customers to do the same.



## Community

We will support the communities in which we live and work in.



## Responsible Sourcing

We will source products and services in sustainable and responsible ways.

For more information Refer to our **Corporate Social Responsible Brochure**.



# Passionate People

We believe our people are our most valuable asset. As a successful growing ANZ owned business, we recognise it is our exceptional team of people who truly make things happen. Our people hail from all corners of the world with all types of skills and expertise – but we're all passionate about the same thing – delivering the best! We bring the best minds to the latest innovations to improve our industry. We work together and we work hard, but we have fun and celebrate our successes.





# Diversity and Inclusion

We cultivate an inclusive work environment where we value diversity, and everyone is given a fair go. Inclusion and diversity promotes safety, productivity and the wellbeing of our workforce which underpins our ability to attract new employees. We employ, develop and promote based on people's strengths and capabilities. We do not tolerate any form of discrimination, bullying, or harassment. Our systems, processes and practices are designed to support fair treatment for all.

“Working in a male dominated industry gives me a great sense of pride. I'm proud to work for a company who is actively trying to be inclusive. As a woman in this day and age, I am able to harness and demonstrate my skills where it hasn't always been welcomed in previous times.”

Tamara Lloyd,  
HVAC Apprentice





# Industry Accreditation

## JAS-ANZ

We have robust systems in place to deliver on our promise. We keep up to date with industries best practice to ensure we are giving you quality outcomes. Our Quality, Safety & Environment Systems are certified to stringent JAS-ANZ standards.



## Fire Protection Accreditation Scheme (FPAS)

As part of the New South Wales Government fire safety regulation and certification system, fire safety practitioners engaging in design work or preparing annual fire safety statements are required to be recognised as a Competent Fire Safety Practitioner (CFSP). Training and accreditation are provided by FPA Australia under the Fire Protection Accreditation Scheme (FPAS) which meet with Government requirements.



## NABERS Accredited Assessors

We have in-house NABERS Accredited Assessors who can perform official NABERS ratings. Our Assessors are accredited by NABERS through the Department of Planning, Industry & Environment (DPIE) and will carry out a physical assessment of your building, to collect and then verify the data required to provide a NABERS rating.



# Our Services

We provide a fully integrated service offering that is focused on achieving tangible outcomes for your facility.

## Core Services

Across our three core services of Heating, Ventilation, Air Conditioning & Refrigeration (HVAC&R), Fire and Electrical, we provide maintenance, repairs, engineering design and construction solutions.

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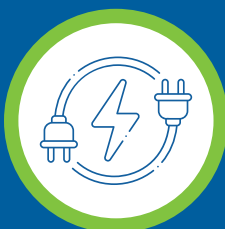
### HVAC&R Service

We work with you to deliver improved occupant comfort, better performance, energy efficiency and a return on investment. We operate in accordance with ANZ Standards and National Construction Code of Australia (NCC); New Zealand Building Code; & New Zealand Building Act.



### Fire Prevention & Protection Service

With extensive experience in fire asset management and related technology, we offer superior outcomes in tenant safety, improved fire protection system reliability, lower cost of ownership and building return on investment.



### Electrical Service

With multiple licenced electricians across ANZ, we can provide ongoing service and maintenance of your electrical equipment in accordance with all government legislations and relevant ANZ Standards.



## Advisory Services

Our core services are augmented by a range of advisory services focused on asset validation, condition auditing, sustainability and design. These are offered to customers requiring support for both new and existing buildings.

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### Auditing Service

Our auditors consistently capture data on each asset and can customise your maintenance schedules to suit asset lifecycle and individual requirements. Unique asset identification allows our technicians and engineers to inspect/test/maintain and report on each asset individually.



### Sustainability Service

We specialise in the maintenance of your Operational Technology (OT) equipment and systems that run your building in the background. Our Sustainability Engineers can make recommendations to ensure you can achieve optimal environment, economic and social improvements for your building or property.



### Engineering HVAC Design Service

Our dedicated Engineering Design team support you with HVAC refurbishments and construction projects – upgrading and/or retrofitting old and obsolete HVAC assets – significantly improving your buildings performance, energy efficiency and occupant comfort.

## PropTech Services

Our Property Technology (PropTech) solutions and managed services, allows our customers to optimise the way their property or building is managed.



### Cyber Service

Through our entity brand Syntric, we provide a cloaking security technology (Airwall) offered as a managed service. The service targets OT ecosystems helping our customers protect their assets and data, more securely.



### Building Management System (BMS) Solutions

Our BMS Team provides integrated technology solutions, specialising in integrated monitoring and control for your building. Our team designs, installs and maintains proprietary & non-proprietary BMS systems that help you tune and control your facilities.



### Analytics Service

We can implement a data driven solution via our Grosvenor Actionable Insights infrastructure. Through Actionable Insights, data extracted through OT networks, is processed by our Optimisation Engineers using algorithms, to come up with a list of insights to action.

# Market Sectors

We work across multiple commercial market sectors, including:



Office



Retail



Data Centres



Healthcare



Aged Care



Education



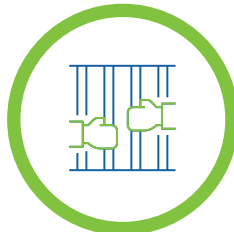
Venues



Hospitality



Hotel



Correctional  
Institutions



Road and  
Infrastructure



Military





# We are Grosvenor Engineering Group

#GrowWithGrosvenor





## **GROSVENOR ]** **engineering group**

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